

Replacement Medal Process

Step 1

48 hours

- Chancellery of Honours receives a request for replacement insignia
- Verification of records: ensures client is listed as an official recipient
- Chancellery advises client of procedure to follow and of the cost of the replacement insignia

Step 2

1-2 weeks

- Client sends payment to the Chancellery of Honours (cheque or money order made out to the Receiver General for Canada)
- The information and payment are processed and steps are undertaken to acquire new insignia from our supplier

Step 3

48 hours

- Depending on the situation, either the Chancellery of Honours or the supplier will send the replacement insignia by registered mail
- The client is asked to acknowledge receipt

For more information on the replacement of insignia, please contact the Chancellery of Honours at info@gg.ca or at 1-800-465-6890 (toll free).